

CHANGING THE GAME

22-23 February 2012 | Sydney, Australia

Join us for **SNUG 2012** to discover how your unified Noble solutions are **Changing the Game** to help you work faster and smarter, reduce costs and optimise your results.

Join us at SNUG 2012 to discover how Noble's unified systems and next-generation tools can reduce costs, save resources, and improve productivity – helping you achieve the full potential of your Noble platform to grow your business. You will see the newest Noble tools, meet with other users to share knowledge, and get the latest industry news from contact centre experts.

Wednesday, 22 February

3.30p – 6.00p Product Workshops *(Optional)*
6.30p – 8.30p Networking Reception & Cocktails

Thursday, 23 February

8.00a – 9.00a Breakfast
9.00a – 10.00a Keynote Address
10.15a – 11.15a Focus Group
11.30a – 12.30p Breakout Sessions
12.30p – 1.30p Lunch
1.30p – 2.30p Breakout Sessions
2.45p – 3.45p Closing Session
3.45p – 5.30p Networking Reception, Awards & Cocktails

See the [Conference Website](#) for More Information.

Register Now!

Registration Deadline: Wednesday, 15 February

Register online at www.nobleusersgroup.com/SNUG2012-AUS.

Conference Website

Visit nobleusersgroup.com and click on [Conference 2012](#) to learn more!

Conference Hotel

Four Points by Sheraton
Darling Harbour
(61)(2) 9290 4000

“ The sessions were great; it was a first-time experience for me and it far exceeded my expectations. The conference is a good overall learning opportunity, with some fun built in. ”

For More Information:

[w] www.nobleusersgroup.com
[p] +61 02 8222 0500
[e] aususersgroup@noblesystems.com

 **NOBLE SYSTEMS**
CUSTOMER CONTACT TECHNOLOGIES

Level 6, 217 Clarence Street | Sydney NSW 2000